

Michelle Drumm

drumm.info | michelle@drumm.info

Librarian
+ Trainer
+ Technophile

PROFILE

- ▶ **Talented learning facilitator** capable of getting even avowed technophobes excited about technology.
- ▶ Engaging and enthusiastic **public speaker**.
- ▶ **Skilled librarian** with years of instructional and reference experience.
- ▶ Self-described **Web geek** with experience in web design & open source CMS implementation.

EDUCATION

- 2009** **Train the Trainer Certification**
Mountain States Employer's Council, Denver, Colorado
- 2002** **Masters of the Arts in Information Resources and Library Science**
University of Arizona, Tucson, Arizona
- 1995** **Bachelor of the Arts in English**
Reed College, Portland, Oregon

TECH SKILLS

- ▶ **Web design using XHTML, CSS, Dreamweaver & Fireworks**
- ▶ **Adobe Captivate**
- ▶ **Microsoft Office including expertise in PowerPoint, Word, Excel, Outlook etc.**
- ▶ **Installation and utilization of WordPress and other open source content management tools**
- ▶ **Centra and WebEx**
- ▶ **Various Web 2.0 applications**
- ▶ **Moodle, Blackboard, WebCT**

PROFESSIONAL HISTORY

Emerging Technologies Consultant

BCR
Aurora, Colorado

March 2007 to Present

- ▶ Design and deliver workshops and presentations, both online and in person, to teach librarians about new technologies and how they can be used to enhance library services
- ▶ Design and implement technology solutions for clients
 - Utah State Library's Website in a Box program: A WordPress based content management tool to empower small and rural libraries to control their own web presence
<http://utahlibraries.org/website/>
 - State Library of Kansas' ELMER Blog: A WordPress based resource for Kansas libraries involved in the state's Enhanced Library Meeting Room video teleconferencing project
<http://blogs.bcr.org/elmer/>
 - The Colorado sLibraries blog, a joint project between the Colorado Library Consortium (CLIC) and the Colorado State Library
<http://www.coloradolibraries.org>

Michelle Drumm

drumm.info | michelle@drumm.info

Librarian
+ Trainer
+ Technophile

PROFESSIONAL HISTORY CONTINUED

Public Services Librarian

Willie Lee Gay Hall
Electronic Resource Center
Houston Community Colleges
Houston, Texas

January 2004 - March 2007

- ▶ Oversaw all aspects of daily library activity on a culturally diverse campus
- ▶ Supervised a library assistant & coordination of three part time librarians
- ▶ Handled all student & community reference questions
- ▶ Performed general & course specific information literacy instruction in one-on-one & classroom settings
- ▶ Active member of HCC Libraries' Distance Education Committee
- ▶ Coordinated several distance education library efforts including HCC's email & chat reference services & the HCC Libraries' blog
- ▶ Planned, conducted, and coordinated workshops for faculty pertaining to the use of new technologies
- ▶ Active member of HCC Libraries' Web Committee & principle designer for the redesign of the Libraries' website
- ▶ Chair of HCCS Library Instruction Committee, 2004-2005

Librarian

Remington College
Denver, Colorado

July 2002 to January 2004

- ▶ Provided reference service & classroom information literacy instruction to a small, culturally diverse college population consisting of primarily first-generation college students
- ▶ Developed & cataloged collection to support academic programs
- ▶ Created & maintained intranet website to support academic programs & other student needs
- ▶ Staffed "Ask Colorado" virtual reference desk
- ▶ Supervised multiple part-time assistants

Librarian

University of Colorado Library
Government Publications
Boulder, Colorado

January 2002 to July 2002

- ▶ Provided reference service in government publications to university students & community members using electronic & print resources
- ▶ Assisted in large-scale cataloging project, including cataloging serials, annals, & monographs
- ▶ Assisted in classroom instruction sessions

Intern

Tucson Pima Public Library
Valencia Branch
Tucson, Arizona

Fall 2001

- ▶ Designed & taught courses about the Internet, online searching, & MS Word for a population consisting primarily of Mexican Americans & retirees.
- ▶ Participated in strategic planning
- ▶ Provided reference service

PROFESSIONAL HISTORY CONTINUED

Graduate Assistant

University of Arizona
School of Information Resources and Library Science
Tucson, Arizona

January 2001 to January 2002

- ▶ Created & implemented online & in-person workshops in basic Web page creation & the use of distance education delivery software for university students
- ▶ Assisted faculty with research for an ALISE-funded research project
- ▶ Participated in preparation of accreditation self-study materials
- ▶ Provided ongoing technical support & web-design instruction for graduate students

PUBLICATIONS

Drumm, Michelle and B. C. Havens. "A Foot in the Door: Experiments with Integrating Library Services into the Online Classroom." *Journal of Library & Information Services in Distance Learning* 2.3 (2005): 25-32.

Drumm, Michelle and B. C. Havens. "Doing More with Less: Reviews of a Variety of E-Resources." *Journal of Library & Information Services in Distance Learning* 2.3 (2005): 82-86.

SELECTED PRESENTATIONS

A COMPLETE LIST OF PRESENTATIONS IS AVAILABLE AT DRUMM.INFO

Leading Edge Librarianship

Association of Independent School Libraries Annual Conference | Las Vegas, Nevada | April 23rd, 2009

Getting It Online: Using Free 2.0 Tools to Deliver Top Notch Reference Help On the Web

Colorado Library Consortium Spring Workshops | Pueblo, Colorado | April 16th, 2009

TheirSpace: Using Technology to Reach Kids and Teens Where They Already Are

Association of Small and Rural Libraries | Sacramento, California | September 19th, 2008

Website in a Box: A Simple Solution to a Tough Problem

Mountain Plains Library Association and Utah Library Association Joint Conference | Salt Lake City, Utah | May 2nd, 2008

Library 2 Point ... Oh! Now I Get It!

Colorado Library Consortium Spring Workshops | Pueblo, Colorado | April 24th, 2008

Can You Hear Me Now? What They're Doing On Their Phones When They're Not Talking

Southwest Idaho Library Association Conference | Caldwell, Idaho | April 9th, 2008

Making the Magic Really Happen: Real Applications and Real Tools for Really Simple Syndication (RSS)

Online Northwest | Corvallis, Oregon | February 22nd, 2008

PRESENTATIONS CONTINUED

Making Some Noise: Podcasting & the Power of RSS

Idaho Library Association Conference | Nampa, Idaho | October 4th, 2007

Getting In Touch with the Digital Native

Colorado Academic Library Consortium | Lakewood, Colorado | June 1st, 2007

An Introduction to Social Software

Idaho Library Association, Region 2 Conference | Clarkston, Washington | May 4th, 2007

Flickr 101

Idaho Library Association, Region 2 Conference | Clarkston, Washington | May 4th, 2007

Can You Hear Me Now? Podcasting To Create Dynamic, Multimedia Learning Environments

Houston Community College Curriculum Innovation Center | Houston, Texas | October 6th, 2006

Getting a Foot in the Door

Texas Community College Teachers' Association Annual Convention | Houston, Texas | February 25th, 2006

Putting Some RSS in your CMS

WebCT Texas Users Conference | San Antonio, Texas | October 6th, 2005

The Virtual Librarian Program at Houston Community College

New Media Consortium Annual Conference | Honolulu, Hawaii | June 19th, 2005

SELECTED WORKSHOPS

COMPLETE LIST, DESCRIPTIONS AND DELIVERY DATES CAN BE FOUND AT DRUMM.INFO

A Foot in the Door: Strategies for Reaching Out To Distance Education Faculty and Students

Beyond Googling

Blogging For Beginners

Creating A Name for Your Archives Using Web 2.0

Forging Links and Building Community: An Introduction To Social Software

Library Two Point... OH! Now I Get It! Practical Applications of 2.0 Tools

WORKSHOPS CONTINUED

WORKSHOP DESCRIPTIONS AND DELIVERY DATES CAN BE FOUND AT DRUMM.INFO

Library Technologies and Copyright Literacy

Making Some Noise: Podcasting @ Your Library

Point & Click Web Publishing: Content Delivery Made Easy with Blogs and Wikis

Teaching Technology to the Public

PROFESSIONAL INVOLVEMENT

American Library Association	Member since 2000
Association of College and Research Libraries (ACRL)	Member since 2002
Association of Rural and Small Libraries	Member since 2008
ACRL's Distance Learning Section	Member since 2005
ACRL's Distance Learning Section Web Committee	Member 2005 to 2007
Colorado Continuing Education Forum	Member since 2008
University of Arizona Library Student Organization Vice President and Treasurer; Webmaster	2001

REFERENCES

Ron Homick	Supervisor at the Houston Community Colleges CONTACT INFO AVAILABLE UPON REQUEST
Barret Havens	Former co-worker at the Houston Community Colleges CONTACT INFO AVAILABLE UPON REQUEST
Regan Harper	Supervisor at BCR CONTACT INFO AVAILABLE UPON REQUEST